

QUALITY & PRODUCT SAFETY POLICY

ITT Cannon Veam Italia puts customers and his satisfaction at the center of its activity.

ITT Cannon Veam is committed to comply all internal and external requirements continuously improving its organizational capabilities, products, processes and services in order to meet customer expectations.

Management evaluates the effectiveness and the adequacy of the Quality Policy, communicating and updating it, when necessary, in order to ensure full compliance with group's mission, taking inspiration from the principles of the EN ISO 9001:2015 e ISO/TS 22163: 2017 standards.

ITT Cannon Veam Italia defines its Quality objectives with the "three C and one S":

- **Compliance:** Full compliance with all applicable requirements whether - customers, regulatory, internal and interested parties by developing simple and clear compliance methods.
- **Customers:** ITT Cannon Veam Italia is committed to meeting customer expectations. In our context a customer means anyone who uses our products, and includes internal and external customers as well as regulatory agencies.
ITT is committed to understanding requirements, expectations with a fault prevention approach.
- **Continuous Improvement:** ITT Cannon Veam is a constantly evolving company that is subject to changes due to the work context and stakeholders. ITT Cannon Veam wants to continuously improve to meet business and quality goals in order to achieve or exceed customer expectations. Continuous improvement, with the identification of opportunities, is managed using the VBLSS methodology.



ENGINEERED FOR LIFE



ITT Corporation, Interconnect Solutions
Cannon, VEAM, BIW

ITT Cannon Veam Italia Srl

- **Safety (product)** ITT Cannon Veam is committed to provide to all customers, a product with the highest reliability and safety, complying with all applicable technical safety requirements.

To Reach these objectives and aim excellence ITT Cannon Veam consider essential:

- The continuous training of all staff, ensuring the availability of adequate resources to achieve the objectives.
- Use risk based thinking as a strategic tool to mitigate business risks and identify opportunities for improvement.
- Communication and information at all internal levels, towards customers, suppliers and all interested parties.
- The promotion and diffusion of "quality" as a way of operating so as to be able to better satisfy customer expectations.
- Identify, monitor and continuously review business processes, improving performance and increasing the value transferred to the customer.
- Systematically monitor the customer satisfaction.
- Involve all staff to contribute with their awareness, competence and proactivity to achieving the objectives.

A handwritten signature in black ink, appearing to read 'Giuseppe Parrello'.

Parrello Giuseppe
Site Manager

Lainate, 20/12/2022